#### **CUSTOMER AND SHARED SERVICES**

Name	Date of Report	completion of all Recommendation s (Where identified)	Number of Recs	Completed GREEN	Ongoing - On schedule for completion with set timescales GREEN	Ongoing - with deadline missed AMBER	No work started - within target GREEN	No work started - target missed RED	App 3 ref
Council Tax 2009-10	26/07/10	01/10/10	6	6	0	0	0	0	
Accounts Receivable 2009-10	10/08/10	31/05/10	3	3	0	0	0	0	
Housing and Council Tax Benefits 2009-10	26/07/10	31/03/11	6	6	0	0	0	0	
Main Accounting System 2009-10	22/07/10	30/04/10	5	4	0	1	0	0	See R1
National Non Domestic Rates 2009-10	26/07/10	31/12/10	5	5	0	0	0	0	
Payroll 2009-10	26/07/10	30/09/10	10	9	0	1	0	0	See R2
SWIFT Financials 2009-10	23/08/10	30/09/10	4	3	0	1	0	0	See R3
Treasury Management 2009-10	31/08/10	31/08/10	6	6	0	0	0	0	
Cash and Banking 2009-10	11/08/10	30/09/10	2	2	0	0	0	0	
ContactPoint 2009-10	29/04/10	31/05/10	3	3	0	0	0	0	
Hospitality and Gifts 2009-10	26/01/10	28/02/10	3	3	0	0	0	0	
Teachers Pensions'	20/08/10	30/03/11	2	1	0	1	0	0	See R4
SAP Access and Security (incl IT DTR) 2009/10	11/10/10	31/12/10	3	2	0	1	0	0	See R5
Asset Management 2009/10	19/10/10	31/12/10	2	2	0	0	0	0	
Accounts Receivable 2009-10	21/02/11	30/04/11	1	1	0	0	0	0	
Total			61	56	0	5	0	0	
		_		92%	0%	8%	0%	0%	

### **SUSTAINABLE COMMUNITIES**

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 3 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
EEDA 2009-10	23/08/10	31/08/10	2	2	0	0	0	0	
Leighton Buzzard Theatre	18/11/10	30/12/10	3	3	0	0	0	0	
Total			5	5	0	0	0	0	
				100%	0%	0%	0%	0%	

### **CHILDRENS' SERVICES**

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 3 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Youth Foster Care 2009-10	06/05/10	30/05/10	5	5	0	0	0	0	
Total			5	5	0	0	0	0	
				100%	0%	0%	0%	0%	

### SOCIAL CARE, HEALTH AND HOUSING

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 3 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Housing Rents - Arrears 2009-10	21/07/10	31/01/11	1	11	0	0	0	0	
Total			1	11	0	0	0	0	
				100%	0%	0%	0%	0%	

### OFFICE OF THE CHIEF EXECUTIVE

Name	Date of Report	Expected	Number of	Completed	Ongoing -	Ongoing -	No work	No work	App 3 ref
		completion	Recs	GREEN	On	with	started -	started -	
		(Where identified)			schedule	deadline	within	target	
					for	missed	target	missed	
					completion	AMBER	GREEN	RED	
					with set				
					timescales				
					GREEN				
Data Quality Management 2009/10	22/10/10	30/04/11	3	3	0	0	0	0	
Total			3	3	0	0	0	0	
				100%	0%	0%	0%	0%	